

WHAT IS CLAIMED IS:

5 1. A technical framework for use in delivering a specific set of information technology services for a customer, comprising:

a list of design objects created as a function of a solution scope for the information technology services for the customer; and

designated relationships between the design objects as a function of specific solution requirements for the information technology services for the customer.

10 2. The technical framework as recited in claim 1, wherein the design objects are created from architectural building blocks of an enterprise service delivery technical model.

15 3. The technical framework as recited in claim 2, wherein the designated relationships between the design objects are created from relationships between the architectural building blocks of the enterprise service delivery technical model.

20 4. The technical framework as recited in claim 3, wherein the designated relationships between the design objects are organized into logical levels.

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6. A method for creating a technical framework for use in delivering a specific set of information technology services for a customer, comprising the steps of:

creating a list of design objects as a function of a solution scope for the information technology services for the customer; and

designating relationships between the design objects as a function of specific solution requirements for the information technology services for the customer.

7. The method as recited in claim 6, wherein the design objects are created from architectural building blocks of an enterprise service delivery technical model.

8. The method as recited in claim 7, wherein the designated relationships between the design objects are created from relationships between the architectural building blocks of the enterprise service delivery technical model.

9. The method as recited in claim 8, wherein the designated relationships between the design objects are organized into logical levels.

10. The method as recited in claim 6, further comprising the step of:
developing a detailed technical design for the information technology services for the customer based on tool selection criteria that are dependent upon the list of design objects and the designated relationships between the design objects.

11. A technical framework for use in delivering a specific set of information technology services for a customer, comprising:

a list of design objects created as a function of a solution scope for the information technology services for the customer; and

designated relationships between the design objects as a function of specific solution requirements for the information technology services for the customer.

12. The technical framework as recited in claim 1, wherein the design objects are created from architectural building blocks of an enterprise service delivery technical model.

13. The technical framework as recited in claim 2, wherein the designated relationships between the design objects are created from relationships between the architectural building blocks of the enterprise service delivery technical model.

14. The technical framework as recited in claim 3, wherein the designated relationships between the design objects are organized into logical levels.

15. The technical framework as recited in claim 1, further comprising:

a detailed technical design developed for the information technology services for the customer based on tool selection criteria that are dependent upon the list of design objects and the designated relationships between the design objects.

16. A computer program product adaptable for storage on a computer readable medium and operable for creating a technical framework for use in delivering a specific set of information technology services for a customer, comprising the program steps of:

5 creating a list of design objects as a function of a solution scope for the information technology services for the customer; and

 designating relationships between the design objects as a function of specific solution requirements for the information technology services for the customer.

10 17. The computer program product as recited in claim 16, wherein the design objects are created from architectural building blocks of an enterprise service delivery technical model.

15 18. The computer program product as recited in claim 17, wherein the designated relationships between the design objects are created from relationships between the architectural building blocks of the enterprise service delivery technical model.

19. The computer program product as recited in claim 18, wherein the designated relationships between the design objects are organized into logical levels.

20 20. The computer program product as recited in claim 16, further comprising the program step of:

developing a detailed technical design for the information technology services for the customer based on tool selection criteria that are dependent upon the list of design objects and the designated relationships between the design objects.

21. A data processing system operable for creating a technical framework for use in delivering a specific set of information technology services for a customer, comprising:

a processor;

an input device;

an output device;

a memory unit; and

a bus system for coupling the processor to the input device, output device, and memory unit, the processor further comprising:

circuitry for creating a list of design objects as a function of a solution scope for the information technology services for the customer, wherein the design objects are created from architectural building blocks of an enterprise service delivery technical model;

circuitry for designating relationships between the design objects as a function of specific solution requirements for the information technology services for the customer, wherein the designated relationships between the design objects are created from relationships between the architectural building blocks of the enterprise service delivery technical model; and

circuitry for developing a detailed technical design for the information technology services for the customer based on tool selection criteria that are dependent upon the list of design objects and the designated relationships between the design objects.